

Surrey Heartlands Partnership Forum

4th December 2020

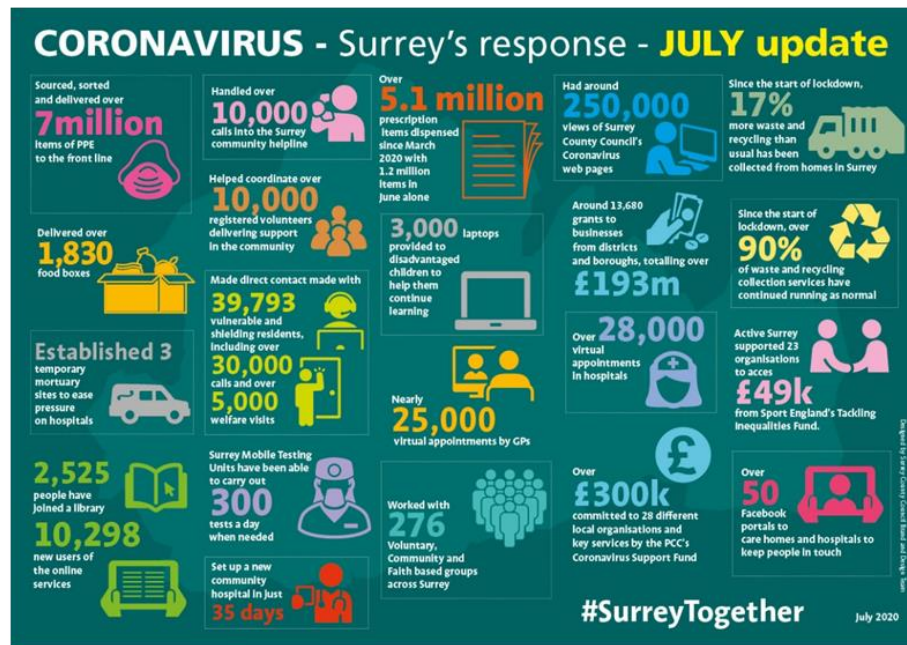
Welcome

Surrey Heartlands – System Update

Dr Claire Fuller, Senior Responsible Officer

Current context

- Since we last met, Covid-19 has presented the biggest health crisis the NHS has ever experienced
- I'm extremely proud of how we have risen to the challenge in Surrey Heartlands and the achievements we've made
- Recognising the huge contribution and sacrifice made by frontline staff, and communities, and the huge change this has made to all our lives
- As a local system Surrey has worked collaboratively through the Local Resilience Forum on behalf of Surrey residents
- The NHS continues to operate in a Level 4 national incident which means control and priority setting at national level



Responding to Covid-19



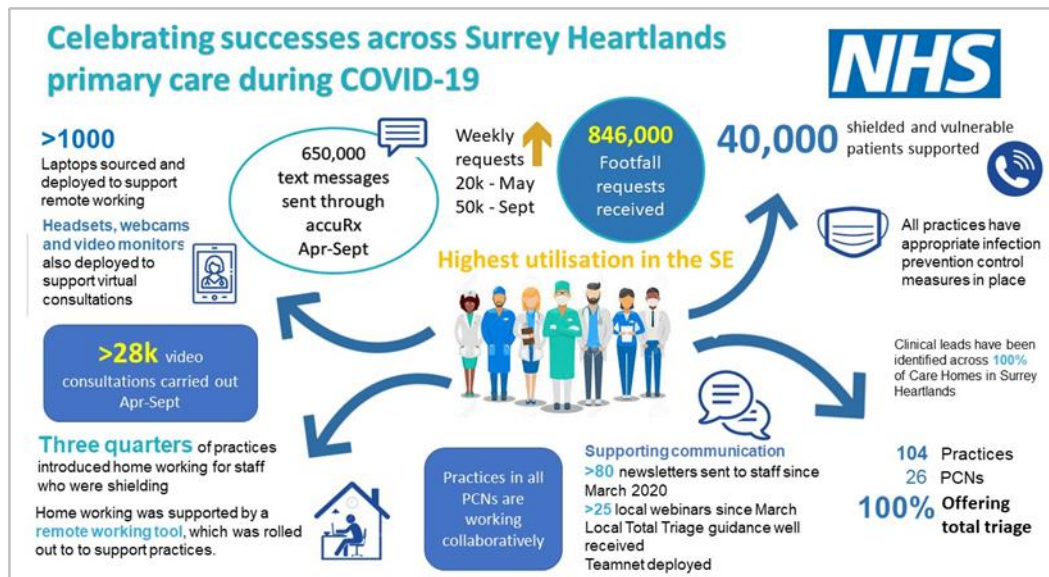
Setting up the NHS Seacole Centre in just 35 days



Supporting care homes including Facebook portals and improved digital connectivity



Innovative and safe access to services including drive-thru clinics and increased digital access



Rapid developments in primary care to improve access and support vulnerable patients

Current priorities



- Within this context, as a system we have three key priorities:

- Ongoing management of Covid-19 and future planning – winter, flu and mass vaccination in particular – and preparation for EU Exit
- Restoration and recovery of health and care services
- Delivering the NHS People Plan



Ongoing management of Covid-19 and winter



- With the onset of Wave 2 we have seen inevitable increases in hospital admissions and additional pressures on the rest of the health and care system
- We are coping, but pressures are building, with mutual aid arrangements in place across our system particularly around critical care
- We have been delivering the biggest ever flu vaccination programme – with over 70% of the over 65s now vaccinated across our system
- With a real focus on targeting vulnerable groups such as the homeless and our BAME communities, working alongside our voluntary, community and faith sector colleagues
- 1st December also saw the launch of *Think 111 First* – a national campaign to encourage people to call 111 if they have an urgent health need, with booked appointments now available in Emergency Departments



Restoration and recovery of services



- The national expectation is for systems to make every effort to return to near normal levels of non-Covid activity
- Whilst still balancing the ongoing management of the pandemic
- This means a collective effort across our wider partnership, and we have set up a robust recovery programme
- Building on positive developments made over the last few months – such as digital access and improved hospital discharge programmes
- We are making good progress, albeit with areas of challenge – diagnostics, cancer and some longer waiters – but under pressure with Wave 2
- And recognising the disproportionate impact from Covid-19 on some of our more vulnerable communities and widening health inequalities – tackling these health inequalities is now our over-riding priority



NHS People Plan



- Looking after our people and their resilience is absolutely critical
- The recent NHS People plan sets out a framework on how we should be supporting and looking after our staff
- With a clear focus on fostering a compassionate and inclusive culture – particularly reducing disparity between BAME (Black, Asian and Minority Ethnic) and white staff – growing and training our workforce and working together to deliver great patient care
- We now have a local Surrey Heartlands plan that sets out tangible actions to achieve these ambitions – commended by the national team as *'the best in the country'*
- Demonstrating our aspirations to be the employer of choice for current and future staff, with a significant emphasis on promoting diversity and inclusion



And finally a word about potential legislative change

- Nationally all health and care organisations are expected to become Integrated Care Systems (ICSs) by April 2021 – Surrey Heartlands is already an ICS
- NHS England/Improvement have recently published proposals for legislative change that would give ICSs more statutory powers, through creation of either:
 - A statutory ICS Board/Joint Committee in which all system partners would be mandated as members
 - A full statutory ICS body which would replace CCGs, taking on commissioning functions, with a board consisting of representatives from system partners
- Following a period of engagement, a Bill is expected to go before Parliament in the New Year, with potential changes in place from April 2020
- As a system we are well placed to meet these changes including the creation of a new ICS/CCG leadership team, and will keep you updated as this progresses