

Vision & outcomes

We want to achieve sustainable, high quality physical and mental health care for women and children that is responsive to diverse local need and affordable. We believe we can achieve this through better integration of care across our systems. Our vision builds on good local practice and is aimed at ensuring we retain and build on a skilled and enthusiastic workforce. Whilst delivering consistent and high quality standards we will also focus on opportunities to keep services local and reducing unwarranted cost. Our vision will harness solutions to ensure effective, high quality but affordable care, including preventive factors and self-management. A key early enabler to support this vision is developing one clinical management structure across our acute obstetrics services to remove organisational boundaries whilst continuing to deliver services locally, shaped around need. Committed to the Surrey Heartlands citizen-led co-design communications and engagement initiative.

Assumptions

An integrated system approach will result in a 2-2.5% decrease in paediatric admissions/ attendances in each of the 5 years to 20/21, against 15/16 figures.

Rationale for change

- High proportion of under 4's attending A&E, low uptake of immunisations, high emergency admissions with lower respiratory tract infection. Public health challenges include the reduction of teenage pregnancies, alcohol consumption, obesity rates & smoking
- Some unwarranted variation in access and outcomes across SH
- **Workforce** - unsustainable pressures across all areas
- **Demand**- demand for urgent care & outpatients remains high
- **Safety** – combination of workforce issues and the pressure of high demand and increasing complexity has impacted upon services ability to maintain high quality and good outcomes
- **Better Births** - We need to respond to improvements in maternity care outlined in this national review

Objectives

- Create one acute clinical management model for Surrey Heartlands obstetrics services
- Adopt a multi-system approach to prevention, early identification and health promotion
- Target unwarranted variation through the development of whole system pathways of care

Risks/ Mitigation

- **Clinicians resist cultural and model changes** - Effective staff engagement undertaken, clearly defining benefits and creating ownership amongst the wider team
- **Lack of multi-agency commitment to work together 'as one'** -Effective engagement with partners, share responsibility for change across SH

Financial impact

